

Highland Hills residents,

As a customer of Highland Hills Sanitary District, the Trustees want to keep you informed and updated regarding your sewer and water service within the District. We hope this newsletter will provide better communication our customers. Our office, located on 13th Place, is also the location of our two deep wells that provide water to District residents. Our waste water / sewage is treated by Flagg Creek Water Reclamation District. Our service area includes roughly 400 residences as well as some commercial customers. Our office is staffed by a manager and two additional part-time employees. Our office hours are Monday – Friday from 9:00 am to 1:00 pm.

Did you know?

- That your water is tested daily to confirm it meets the quality standards as set forth by the EPA and State of Illinois.
- That the day-to-day operations and management of your water district are paid largely from your bill payment, with only a small tax levied against Highland Hills properties.
- The District owns and maintains roughly 26,375 feet of sewer and 36,418 feet of water pipes, which bring service to your home.
- We just recently overhauled Well #1 with new stainless steel piping, and new pump motor. This upgrade was done as a preventive measure to insure optimum water quantity and quality for the long-term. This upgrade and repair was done at a cost of roughly \$25,000.
- The District has a new website – www.hhsdlombard.org, please check it out, and sign up for email communication. The web-site will be updated with information including hydrant flushing, upcoming repairs, service interruptions, etc.

As many of you are long time residents in the District, you know that like most of the surrounding communities that were built-up post WWII, the sewer and water infrastructure is well over 60 years old. With an extensive system of both water and sewer mains, the need to maintain and upgrade the system is one of the District's top priorities. The District is looking into several options to fund the needed sewer upgrade project that will include roughly 15,000 feet of main line within the District. This project will be completed in five-phases; the 1st phase of the project began this summer. Of course, you know that meeting the needs of our customers and meeting EPA regulations is our top priority. Efforts are being made to increase efficiency and effectiveness all the time in our operations. Regardless of our efforts, we will need to increase the rates to provide you with the best water we can.

Effective November 1, 2013, there will be a 5% increase in your bill for our water services.

Sincerely, the Highland Hills Board of Trustees,

Al Sarno Jr., President, Jim Worden, Vice President, Nancy Magurno, Clerk