

Highland Hills Sanitary District
Service Provider Survey
November 2016 Customer Survey

This survey is being sent to all property owners within the service area of the Highland Hills Sanitary District. The purpose of this survey is to determine the wishes of the customers with respect to their preferred water and sewer provider. The Highland Hills Sanitary District and DuPage County recently conducted an informational meeting for the current customers of the Highland Hills Sanitary District. During this meeting, two different future service options were presented to the residents for consideration.

Information regarding these two service options, including a copy of the full presentation, can be found on the DuPage County Public Works and Highland Hills Sanitary District websites at: http://www.dupageco.org/Public_Works/24579 or <http://www.hhslombard.org/home.html>

The results of this survey will be used to determine if a consensus exists among the current Highland Hills customers regarding a preferred service option. Once this survey has been returned by a majority of the customers, the results will be reported to the customers in a follow-up letter. Should the majority of the homeowners wish to change service providers, additional information regarding a potential timeline will be included in that letter.

Please select the statement that best represents your view of a preferred water and sewer service provider. Only one vote for each property will be counted.

_____ **Highland Hills Sanitary District** - I would prefer to maintain Highland Hills Sanitary District as my provider of water and sewer service to my property.

_____ **DuPage County / Flagg Creek Sanitary District** - I would prefer to have DuPage County provide Lake Michigan water service and Flagg Creek Sanitary District provide the sanitary sewer service for my property. Upon completion of the legal transition of these services to DuPage County and Flagg Creek, the Highland Hills Sanitary District will then be dissolved.

Owner's Name(s): _____

Property Address: _____

Parcel Number (if known): _____

Signature(s): _____

Date: _____

Please return this survey prior to December 15, 2016

This survey can either be mailed back to DuPage County or scanned and emailed back.

EMAIL TO: publicworks@ec.dupageco.org

MAIL TO: DuPage County Public Works
Highland Hills Sanitary District Provider Survey
421 N. County Farm Road
Wheaton, IL 60187

Please call (630) 407-6800 with any questions or comments related to this survey.